

Customer	Current Visitor Limitations	Protocol to Enter Hospital	Number to Contact	Transport Boxes outside of bloodbank
Adair County		Front Door - Screening Can call lab for Curbside Pickup	641-743-7217	NO
Allen Memorial Hospital	Vendors are not allowed in building	Couriers are allowed in building but through 2,4,8 with a screening process and temperature Willing to call and meet outside of entrance 8	319-235-3679	no
Audubon County Memorial Hospital		Take temperature, questionnaire of symptoms and travel in the last 24-hours Can accommodate curbside delivery. Please call lab.	(712) 563-5263	no
Avera Creighton Hospital			402-358-5727	
Avera DeSmet Memorial Hospital			605-854-6125	
Avera Gregory			605-835-5170	
Avera Platte Health Center			605-337-1506	
Avera Queen of Peace Health Services		Come in front, main entrance Desk with Temperature sheet to fill out with questionnaire, must not have traveled outside "avera footprint" Possible to Curbside: Usually come on evenings when staffed with only one person Will check - with Lab Manager and call back	605-995-2342	
Avera Sacred Heart Health Services		Screening is available at back door that couriers have fob to enter. (Physicians parking lot entrance on west side of building). There is a table to the right of entrance for screening and Temperature Entrance Travel Restriction of 90 miles Willing to Accommodate Curbside delivery at Backdoor	605-668-8169	No
Avera St. Anthony's Hospital - O'Neill			402-336-5109	
Avera St. Benedict Health Center -Parkston			605-928-4407	
Avera St. Michael's Hospital			605-589-2200	
Avera Weskota Memorial - Wessington Springs			605-539-4572	
Baum-Harmon Mercy Hosptial - Primghar			712-957-2323	
Boone	Vendors/Couriers - temperature checks and screening questions	Yes -Vendors and Couriers are allowed in, but have to take their temperature Yes, can call and meet outside	515-433-8171 (blood bank) 515-433-8170 (main lab)	NO

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Broadlawn Medical Center	Couriers - nothing implemented Lab staff do not have to take temperatures or screening questions	None Currently Willing to meet outside same door we deliver to now	515-282-2217	No interhospital, but would use to transfer between hospitals.
Buchanan County Health - Independence	Couriers Cannot come into hospital	Must come to ER or Main Entrance. Staff will call Bloodbank. Call number listed and they will come get the blood	319-332-0875	NO
Buena Vista			712-213-8693	
Burgess Health - Onawa			712-423-9225	
Cherokee Regional Medical			712-225-1514	
CHI - St. Francis - Grand Island		We do not currently deliver		
CHI Health Bergan Mercy		Vendors and Couriers at main door are screened If you go to the docks, they are not checked. Call to meet at back door by the loady dock (has a canopy)	402-398-6186	Yes - They take to the OR
CHI Health Good Samaritan - Kearney		We do not currently deliver		
CHI Health Immanuel	None	None Currently Willing for Courier to call and exchange outside of facility	402-572-2192 (blood bank) 402-572-2320 (main lab)	They will send to the OR if they want blood on ice and transfer between hospitals.
CHI Health Lakeside		Vender/Courier Temp Check and screening questions Willing for Courier to call and exchange outside of facility	402-717-8170	No and transfer between hospitals.
CHI Health Mercy Council Bluffs		Only Access is through ER Requires Temp and Screening quesitons (Not currently willing to meet courier)		
CHI Health Mercy-Corning	Screened with questions and Temperatures	Front door with questions and Temperature. Can have front desk call up to lab to have someone come down or Driver can call direct to lab and they will send a represenative down.	641-322-6257	NO
CHI Health Midlands				
CHI Health PlainView		We do not currently deliver	402-582-4245	
CHI Health Schuyler	Screened with questions and Temperatures	North Door, could run into an issue on overnights with not having a person available	402-219-7233	Yes for trauma and transfer between hospitals
CHI Nebraska Heart	No current process for couriers	Normal Entrance	402-328-3110	Transfer between hospitals
CHI- Saint Elizabeth		We do not currently deliver		
CHI-Missouri Valley		We do not currently deliver		
CHI-St. Mary's NE City		We do not currently deliver		

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Clarinda		Screening at Main Entrance Should be able to accommodate Curbside Delivery	712-542-8212	No
Clarke County		Main entrance only entrance / temp / questionnaire Willing to accommodate curbside delivery	(641) 342-5320	no
Community Memorial Hospital - Sumner Crawford County Memorial (Denison)		Entrance J at back of building (only entrance with steps) Staff at door will call lab and lab will come meet courier at door. If staff is not present a red phone is there to call. Call and staff will grab cart/box and meet outside	(563) 578-3275 712-265-2570	NO
Dakota Dunes Medical Lab		Come in like they normally would, just take temp before entering lab on 2nd floor. Currently no Screening on main Entrance. Can Accommodate during daytime hours 8am-4:30pm. Reducing Staff in Evening: Will run by manager to evaluate ability to accommodate in evening hours.	712-233-5245	No
Dallas County	None	None Currently Willing to have courier call and meet outside facility	515-465-7657	No
Davis County		All doors locked except main entrance and ER Screening with Temp and questionnaire to enter Willing to Accommodate Curbside Delivery	641-664-7138	NO

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Decatur County Hospital		<p>Temp / Questionaire Onset of Symptoms Must wear a mask to Enter Front door is open until 4pm but must routhe through ER after hours. ER has has an external loby with a phone you must use to call through to ER prior to them unlocking and allowing entrance to any visitors.</p> <p>Go to ER exterior lobby (door is locked) and pick up the availalble phone to alert staff that you are here to deliver blood to lab. They will arrange lab to come pick up the delivery.</p>	(641) 446-2236	NO
Douglas County Memorial (Armour)			605-724-2159	
Floyd County Medical (Charles City)		<p>Couriers Questionaire Screening</p> <p>No Temperatures</p> <p>Vendors can call and meet at main entrance 6am to 6pm. (Only one tech after 5 pm)</p>	641-257-4350	No
Floyd Valley Healthcare - LeMars			712-546-3391	
Franklin General - Hampton	Travel outside of the state	<p>Temp Checks & Questionaire</p> <p>Open to a call to meet at entrance:</p>	(641) 456-5025	NO
Freeman Regional Health Services			605-925-2116	
Greene County		<p>Screening at every entrance for Patients</p> <p>Couriers NOT allowed in Main Entrance will STOP Courier and call lab to pick up delivery from Entrance.</p> <p>Please call lab for Curbside Delivery</p>	515-386-0554	NO
Grinnell Regional Medical Center		<p>Enter through ER and or Main Front Doors Sign in and Temperature</p> <p>Absolutely will accommodate Curbside Deliveries. They are less than a minute from the door and will happily meet the driver outside</p>	(641) 236-2373	NO

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Grundy County Memorial	No Visitors with Respiratory symptoms/fever. All vendors go to Entrance #3 ER entrance: Screened with questionnaire and temperature Come to the lab to exchange blood out	All vendors must go to Entrance #3 (Emergency Room Entrance) Screened with questionnaire and Temperature Must come to lab to exchange blood out (they do not currently have extra boxes or ice) They use the ice from the incoming box for exchange. ***Could meet at door, but would have to wait until they can exchange units and pack returns into box***	(319) 824-5421 Operator will transfer call to Lab / Would not provide a direct line.	NO
Guthrie County Hospital		Lock Down Call Lab when you arrive in parking lot. Representative will come out to retrieve products. For evening hours, call ahead to ensure a representative can be arranged for curbside delivery	(641) 332-3804	NO
Hancock County Heath (Britt)	No Visitors Entering	ER Doors is now locked at all times. Desk will let them into lobby and call the lab to retrieve the box. Lab will prepare the exchange and bring back down. Could bring back out to vehicle.	(641) 843-5180	NO
Hansen Family Hospital - Iowa Falls				
Hawarden Community			712-551-3120	
Horn Memorial - Ida Grove			712-364-3311	
Humboldt				
Huron			605-353-6247	
Iowa Lutheran Hospital	No Patient Visitors	Park outside main entrance and Call BloodBank 1. Let them know you have arrived with delivery 2. Inform lab with how many boxes (this will allow them to know if they need cart or additional staff) ** Prefers same process for cab deliveries after hours	515-263-5588	No

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Iowa Methodist Medical Center Iowa Specialty Hospital (Belmond) Iowa specialty Hospital-Clarion		Park outside main entrance and Call BloodBank 1. Let them know you have arrived with delivery 2. Inform lab with how many boxes <i>(this will allow them to know if they need cart or additional staff)</i> <i>** Prefers same process for cab deliveries after hours</i>	515-241-6856	
Kossuth Regional Health Center (Algona)		Front Door - Locked Answer 4 questions prior to entry Call to Meet outside:	(515) 295-4663	NO
Lakes Regional Healthcare		Only East Entrance, screened questionnaire / Temp Willing to accommodate Curbside Delivery depending on time of day: Daytime Deliveries - Call for Curbside Delivery <i>Afternoon/PM hours: Reduced staff in late afternoon, could be delayed and/or Unavailabe for Curbside Delivery</i>	712-336-8644	No
Loring Hospital - Sac City		Screening at door / temp 7am -5pm can Accommodate curbside delviery Any offshift/overnight deliveries would not be staffed to accommodate and a courier service needs to be used	(712) 662-6312	no
Madison		Temp Checks is currently the only screening to enter facility Please call lab or Inform Front Desk and have them call lab to arrange a representative to meet for curbside delivery.	515-462-5209	No

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Manning Regional		<p>Limited to ER entrance and Main Entrance, Questionnaire Screening, travel outside the state in last 30 days, Temperature, must wear mask to enter.</p> <p>Curbside Delivery at front door. Lab will wear mask and gloves to meet driver.</p>	712-655-8131	No
Mary Greeley Medial Center Mercy AirCare	Yes	<p>No Couriers permitted to enter facility</p> <p>Please call 515-239-6940 and wait outside the main entrance until Blood Bank Tech Arrives. Facility reuses ice from delivery for return units, please ask if you need to wait for units to be prepared for return to LifeServe</p>	515-239-6940	NO
Mercy Medical Center - Centerville		<p>Only entrance is back door that has always been used for deliveries, temperature required for entrance.</p> <p>Pull into back parking lot and call lab for curbside delivery.</p> <p><i>Note: After hours there is only one tech available. There may be a delay in their availability.</i></p>	641-437-3456	NO
Mercy Medical Center - DSM		<p>No need to enter building, Call number and a representative will pick up blood from entrance</p>	247-4480	
Mercy Medical Center - New Hampton		<p>Drive to back door employee entrance, Call and lab with exchange boxes</p>	641-394-1617	NO
Mercy Medical Center - North Iowa		<p>No Protocol Defined</p> <p>Willing to exchange outside facility</p>	641-428-1946	Boxes used to go to West Campus, designated boxes from LS, but stay in hospital
Mercy Medical Center - Sioux City		<p>MERCY-SC WILL NOT accomodate curbside delivery.</p> <p>Couriers must enter to deliver products. If they keep sticker on, they do not have to rescreen if making multiple deliveries per day</p>		YES - Mercy SC Staff will wipe down boxes when box is returned to their area.

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Mercy Medical Center - West Lakes	No Visitors	All Exterior doors are locked. Have to come in ER entrance. Stop there and call lab to retrieve delivery. All lab staff have reduced hours - possibly limited availability to retrieve (more so on off-shifts)	(515) 358-8150	NO
Methodist West		Park outside back (WEST side entrance) and Call BloodBank 1. Let them know you have arrived with delivery 2. Inform lab with how many boxes (this will allow them to know if they need cart or additional ** Prefers same process for cab deliveries after hours	515-343-1725	No
Mitchell County Regional - Osage		Courier Screened at door/Temps Yes willing to meet at front entrance	641-732-6050	Mass Transfusion possible for transport to surgery - 99.9% are in the lab
Niobrara Valley Hospital - Lynch			402-569-2451	
Oakland Mercy Hospital			402-685-7517	
Orange City Health System			712-737-5227	
Palmer Lutheran Health - West Union	Visitors Screened at entry. Limitations if traveled outside the state, respiratory symptoms, fever, or contact with confirmed COVID case. Come in same door in day, screening questions and temp After hours - go to ER door for screening protocol to enter.	Daytime Protocol: Come in same door in day, screening questions and temperature for entry. Driver may call lab to meet them for delivery After hours Protocol: Visitors must enter through ER door for screening. Driver may call lab to meet them for delivery.	563-422-9743	no
Palo Alto County Health System - Emmetsburg		Vendors can only enter through Main Entrance with required Screening at door Pull up under canaps on South Side so you can remain parked until a representative from lab comes down. Call lab for Curbside Delivery	712-852-5412	Rarely in ambulance to Mason City

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Path Labs		<p>Call the main phone Number during normal business hours 7am-7pm.</p> <p>After hours knock on window to get attention (no phone by docks)</p> <p>Please load product onto the cart and bring to door to hand off. Once boxes are unloaded they will return cart</p>	515-241-8878	
Pella Regional Health Center		<p>Stopped prior to entering building for questionnaire an temperature Provided with a Green Sticker to wear indicating that they passed screening</p> <p>Call lab for Curbside Pickup</p>	641-628-6626	
Pender Community Hospital		<p>Single Entrance only, Screened for symptoms, travel, temperature</p> <p>Willing to Accommodate Curbside Delivery</p>	402-385-4075	No
Pocahontas Community Hospital		<p>Stopped at door for questionnaire/ travel outside of the state (<i>could be updated soon to within state travel</i>)</p> <p>Pass screening you get a sticker to allow you entrance / If you fail due to symptoms you get fast tracked to quarantine in the ER</p> <p>Please call lab for curbside delivery</p>	712-335-5235	
Providence Medical Center		<p>Sheila</p> <p>Daytime: Front Main Entrance locked, ring doorbell for entrance,</p> <p>AfterHours - ER entrance</p> <p>Will accommodate Curbside Delivery, Call when you arrive and a representative will meet you. If they are exchanging units, ask if you need to wait while they package return units.</p>	(402) 375-7986	No - Only if transported with Patient - Very, very, Rare.

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Regional Health Services of Howard County (Cresco)	Visitors must be over age of 18 Main Entrance Only Temperature at entrance and Exit Questionnaire	Main Entrance only Temperature at entrance and exit Questionnaire Available to meet outside for delivery	Main Line: (563) 547-2101 Direct Line: 563-547-5086 ext. 51460	No
Ringgold County hOspital		There is an entrance dedicated to curbside triage (please avoid the triage entrance) Use North entrance, past ambulance garage, Call staff and they will meet you for curbside delivery.	(641) 464-4411	no
Scotland - Landmann Jungman Memorial			605-583-6111	
Sioux Center Health			712-722-8130	
Skiff Medical Center (Mercy One Newton)		Day hours - Three doors open / questionnaire / temps Off hours - ER entrance only / screened Willing to accommodate curbside Drive around the circle outside of the main entrance, you will see two temp parking spot that are handicap, park a few feet back from that at the curb with your hazard lights on, Call the lab and they will run outside to those doors.	641-791-4320	no
Spencer Municipal Hospital		Come in Temp at door / Normal Main Entrance Willing to accommodate if it is normal Business hours (before 4pm.) After 4 p.m. - Not staffed to Accommodate	712-264-6176	No
St. Anthony Regional - Carroll		Everyone must come through Emergency Room entrance, Travel questionnaire, temperature screening Can call for Curbside Delivery, driver will need to be outside ER entrance as staff cannot exit and enter through any other entrances.	712-794-5236	NO

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St. Lukes Regional Medical Center		<p>All visitors have to come through front vallet entrance / screening at entrance</p> <p>Will accommodate curbside delivery.</p> <p><i>During day hours call phone number and ask to be connected to blood bank.</i></p> <p><i>Evening hours, tech will answer phone and be able to assit you.</i></p>	712-279-3184	Occasionally to sunnybrook location
Stewart Memorial Community - Lake City		<p>Allowing only essential vistors</p> <p>Will accomodate curbside delivery</p>	712-464-4212	no
Story County Medical Center Surgery Center		<p>Screening Yes</p> <p>Yes, will accommodate curbside delivery</p>	515-382-7778	no
Trinity Regional Medical Center		<p>Come to clinic doors - staff takes it to the door</p> <p>Weekends call - will meet in parking lot</p>	515-574-6734	No
Unity Point Health - Marshalltown	Vendors not allowed in building	<p>Couriers must have temps taken</p> <p>Willing to meet courier outside facility</p>	641-754-5080	Ambulance - transport
VA Central Iowa	Has Fever, Cough, Shortness of breath, contacted by department of health, physical contact with COVID	<p>Main facility entrance (revolving door) that is open during regular administrative hours (roughly M-F 0700-1600). This door is the closest to the lab but will be locked on the weekends due to COVID. Volunteers should not use this entrance outside of M-F 0700-1600.</p> <p>Emergency Department only 24 hour access point.</p> <p>No temps yet</p> <p>Open to meeting courier at door/outside (<i>Joe would like to do anything that helps keep our Couriers healthy</i>)</p>	515-699-5624	NO
Van Deist (Hamilton Hospital)	No Visitors	<p>No protocol for Couriers</p> <p>Willing to have Courier call and meet</p>	515-832-7720	No

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Veterans Memorial Hospital -Waukon	No Entrance if: Cough, Respiratory Symptoms, or Fever Limiting entrance to lab from outside visitors outside the ours of 8am-2	Visitors must enter through Front door instead of ER door. Screened with Temp and questionaire Can meet delivery outside with the exceptions of weekends. Weekend availability to meet outside may vary due to only one tech staffed.	563-568-5594	NO
Virginia Gay		Three questions / temperature Main entrance to clinic and Main hospital entrance are open: Must answer three questions and temperature screening Will accommodate curbside pickup. Please call the lab once you have arrived.	319-472-6246	no
Wagner Community Memorial Hospital		Curbside Delivery	605-384-7271	No
Waverly		Take temp and asnwer questions Green Entrance during normal hours ER entrance after hours Open to accomadating curbside delivery. Call the lab to send a representative to meet the driver <i>(our drivers usually park right outside the lab window so it should be easy to locate driver)</i>	319-352-4938	no
Wayne County Hospital		Present to ER Entrance for Screening with Questionaire and Temperature. ER entrance staff will phone lab to meet driver Willing to accommodate Curbside Delivery. Please call lab directly for Curbside Exchange	402-375-7986	No - Occassionally with Ambulance to Mercy Laboratory.
Winneshiek Medical Center (Decorah)		Main entrance only for Screening Questionaire and Temperature Can meet curbside/parking lot for delivery. Please call lab with instructions to your location for delivery.	(563) 387-3141 Ask for Blood Bank	No