

Hello, Volunteers.

These unprecedented times call for extraordinary measures from all of us. Over the past several weeks, our organization has taken significant steps to ensure the safety and adequacy of the blood supply and the health of our donors, team members, and volunteers during the COVID-19 outbreak.

You are an amazing and valuable resource to us. We want to make sure you stay well and healthy. Our policies are slightly different for paid team members vs. unpaid volunteers. With the ever-evolving changes occurring in response to the pandemic, these policy changes and practices with our LifeServe team members are occurring on an almost daily basis.

Listed below are two links to the CDC website that identify who is at higher risk of contracting COVID-19. We hope you use these resources to evaluate your own safety. **We feel it necessary to ensure you understand and know these guidelines to ensure your safety as a volunteer for our organization.**

- People aged 65 years and older
 - People who live in a nursing home or long-term care facility
 - Other high-risk conditions could include:
 - People with chronic lung disease or moderate to severe asthma
 - People who have serious heart conditions
 - People who are immunocompromised including cancer treatment
 - People of any age with severe obesity (body mass index [BMI] >40) or certain underlying medical conditions, particularly if not well controlled, such as those with diabetes, renal failure, or liver disease
 - People who are pregnant should be monitored since they are known to be at risk with severe viral illness, however, to date data on COVID-19 has not shown increased risk
- ✓ <https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/high-risk-complications/older-adults.html>
- ✓ <https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/people-at-higher-risk.html>


We take your health very seriously and know that with this information, you may choose not to volunteer until this pandemic is over. We certainly understand this and want you to be as safe as possible. We have implemented an emergency volunteer program that allows those that are not in high risk groups to get qualified more quickly with the recommendation of someone that we know. If you have suggestions for someone who is not in a high risk category and is interested in helping, we want to know! We have also identified some tasks that our amazing volunteers may do from your homes. If this is of something that is of interest to you, please contact Kyle Charles.

For those of you who are planning to continue your volunteer duties with us, please note that we have implemented the following safety protocols to ensure our team member and volunteer safety:

- Temperature monitoring of all team members and volunteers before and after every shift (see Kyle Charles for this process as it relates to your volunteer role).
- Disinfecting and cleaning of all LifeServe vehicles before and after every use.
- Wearing of gloves when handling any blood transport containers.
- Changes to delivery hand-offs at hospitals to minimize contact with hospital personnel.
- Disinfecting and cleaning of all facilities and mobile environments.

We are hoping these measures will be short term as we all take appropriate action during this pandemic. Thank you for your commitment to our organization and to saving lives. You are very much appreciated!

Warm Regards,



Stacy Sime